

The emergence of COVID-19 (coronavirus) in our community has made it necessary to temporarily change some of the office policies and procedures in an effort to protect the health of all our patients and staff. Although we do understand that these changes may be an inconvenience to some, we believe the changes will increase the safety of everyone in our community. Once the COVID-19 pandemic has passed we expect to resume our normal practices. Thank you in advance for your cooperation and understanding.

Effective 3/16/2020 the following procedures will be in effect:

There will be no walk-in appointments at 8 AM. For those that do come at 8, your phone number will be taken and you will be called for your appointment time. This is an attempt to minimize the time you and your child will be in the waiting room. We understand this may cause a delay in the time it takes for your child to be seen. We will do our best to provide the timely, effective care you have come to expect from us. If you feel your child is too sick to wait for their scheduled appointment please let us know by phone.

Unless it is absolutely necessary due to severe illness, do not go to emergency department or urgent care centers. We expect wait times and exposure risk to be high there.

Currently we cannot perform testing for COVID-19. If you feel your child may have the infection call and speak with us or refer to [cdc.gov](https://www.cdc.gov) (centers for disease control). For further guidance.

We urge only 1 parent or caregiver should accompany the child being seen. Please try not to bring siblings, if possible.

If there are forms you need to have filled out then mail or fax them to us. If these options are not possible then call, please do not drop off forms. When possible we will return the forms as soon as completed by fax, mail or email.